



## Summary of Services as of March 18, 2020

**UPDATE: The shelter is OPEN today from 10am to 6pm. We are also suspending our Freedom for a Day Program in an effort to allow our long-term animals to be at the shelter when potential adopters come in.**

**Calls for Service** – will continue to be responded to. Animal Care Officers will be responding 24/7 to all calls that come in through the Mayor’s Action Center, as well as those from IMPD.

**Adoptions** – will continue at the shelter. To see available animals, visit our [Petfinder page](#) or [Facebook](#). Please be patient if you send us a message on either page asking about a specific animal. It may take a bit longer for us to respond due to an increase in messages.

**Surrendered Animals** – will be accepted in emergency situations AND by appointment ONLY. Owners that feel they may qualify for an emergency surrender can email [IACSIIntake@indy.gov](mailto:IACSIIntake@indy.gov) or call (317) 327-1397. PLEASE NOTE: Due to an increase in the volume of calls we receive on a daily basis, you will be asked to leave a message. A staff member will return your call as soon as possible. **IndyCARES** – will still be available to help pet owners care for animals so they don’t have to surrender them to the shelter. Pet owners in need of assistance can contact IndyCARES by emailing [Info@indycares.org](mailto:Info@indycares.org).

**Stray Animals** – will be accepted in emergency situations AND by appointment ONLY. We encourage anyone who finds a stray pet to consider attempting to locate the owners before involving the shelter. Found pets should always be posted on Indy Lost Pet Alert, scanned for a microchip at a local vet clinic or the shelter, and shared on social media sites, such as Facebook and Nextdoor. Pets typically don’t roam too far from home. By keeping the animal, you will ensure it gets home more quickly.

**Volunteers** – will continue to be allowed to come into the shelter to help take care of the animals. We ask that ALL staff, volunteers and the public take extra precautions to keep themselves and everyone around them safe. These measures include:

- Staying home when you are sick.
- Wash your hands often with soap and water for at least 20 seconds.
- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.

If you would like to sign up to be a volunteer, visit [www.indy.gov/activity/become-an-animal-care-volunteer](http://www.indy.gov/activity/become-an-animal-care-volunteer).



**Fosters** – will continue to be accepted. We are looking to add more fosters, in the hopes of getting as many animals out of the shelter as possible. If you are interested in signing up to be a foster, visit [www.indy.gov/activity/apply-to-foster-an-animal](http://www.indy.gov/activity/apply-to-foster-an-animal). The shelter provides all supplies needed. Currently, our greatest area of need is homes for large breed dogs.

**Donations** – are still needed and very much appreciated. For information on monetary donations to the Friends of Indianapolis Animal Care Services Foundation, or the supplies we are most in need of, click [here](#).

We will continue to monitor the situation and update the public by posting to our Facebook page, or our [website](#). You can also sign up [here](#) to receive email notifications from the shelter, simply select “Indianapolis Animal Care Services” from the list.